

SAFEGUARD MAINTENANCE SERVICE PLAN

Service Provider offers to its subscribers a monthly service plan to help provide a worry-free quality experience and ease the financial burdens of “in-home” service maintenance costs.

SAFEGUARD MAINTENANCE PLAN COVERS:

- Service Trip Fees
- Customer Optimal Network Terminal (ONT)
- Network Interface Device (NID)
- All Company installed fiber/wiring inside Subscriber premises
- Service Drop (from natural wear)
- Water and moisture related damages (one per year)
- Pet or rodent damages (one per year)
- Fire damages (one per year)
- Lightning / AC Power surges (one per year)
- All associated labor for services and devices listed above

SAFEGUARD MAINTENANCE PLAN DOES NOT COVER:

- Vandalism / Misuse
- Service Drop damages without an associated legally required JULIE Dig Number

The cost of the SAFEGUARD MAINTENANCE PLAN is equal to \$10 / month and Subscriber must subscribe to the SAFEGUARD MAINTENANCE PLAN for a minimum of twelve (12) months.

Initial one:

_____ I hereby OPT-IN to the SAFEGUARD MAINTENANCE PLAN on the terms and conditions listed above. I agree to pay \$10 / month for a minimum of twelve (12) months beginning on the first month that internet services are provided.

_____ I hereby OPT-OUT of the SAFEGUARD MAINTENANCE PLAN on the terms and conditions listed above. I hereby agree to pay all one-time charges assessed by the Service Provider as described on Exhibit “C” to the Internet Service Provider Agreement.